

Return document

Dear customer,

We ask you to please fill in this document completely to serve you quickly and to your satisfaction.

Please add to your return shipment a copy of your buying invoice or let us have the following details (if available):

Invoice no.

Date:

Your email address

your fax number

ebayname:

Your tel.no we need to call you:

Reason for your claim:

Wrong article received

article is not ok

Article is incomplete

usage of right to return the goods

Reason for rejection (brief description)

Your bank details for refund

Account holder :

account no.:

Name of bank:

sort code:

Alternatively you may fax or email all the above details to:

Fax +49)0)2330 805150 or

Email: return@raid-rdi.com

We will contact you soonest possible to handle the return smooth and cost-efficient.

According to Distance Selling Act all returns with a buying price up to 40,00 Euro have to be sent carriage prepaid. Shipments above 40,00 Eur will be called back via by r.d.i.'s shipping agent

Your r.d.i. Serviceteam

r.d.i. Deutschland GmbH Gahlenfeldstr. 36 D 58313 Herdecke Germany